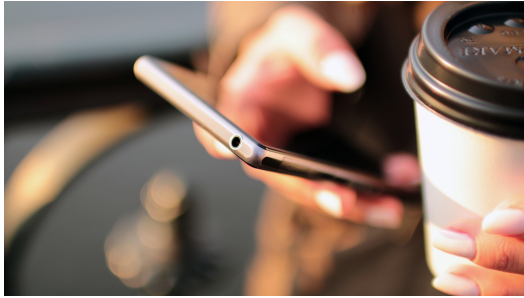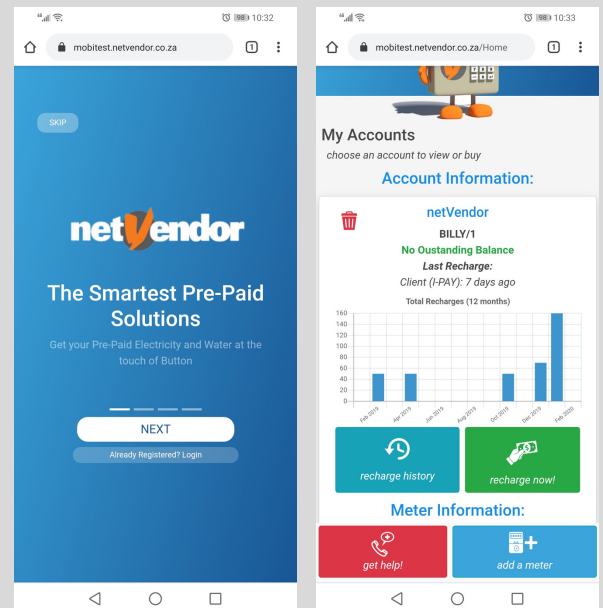# netVendor Mobile App

What is the netVendor Mobile App?

The new netVendor App is a PWA app is a web based application that can be used on your mobile device as well as your personal computer.

There are multiple purchase options available on the netVendor mobile app and we have incorporated new and updated features for your convenience.

netVendor Mobile App Features

- Low credit warning sent via SMS or email sent when threshold is reached
- Purchases displayed on graphs for easy comparison
- Consumption graphs displayed (Smart meters only)
- Log a ticket with the netVendor Help Desk via the mobile app
- In-App notifications when issue is logged with the netVendor Help Desk
- View your last 5 purchases on the app
- Load multiple meters on your account
- Read your credit balance on the app (Smart meters only)
- Load own banking details. Secure and Safe.
- Detailed receipt breakdown
- Upload EFT proof of payments on the app
- View your tariff that you are currently on

Here at **netVendor** we aim to provide value to better manage your utilities.

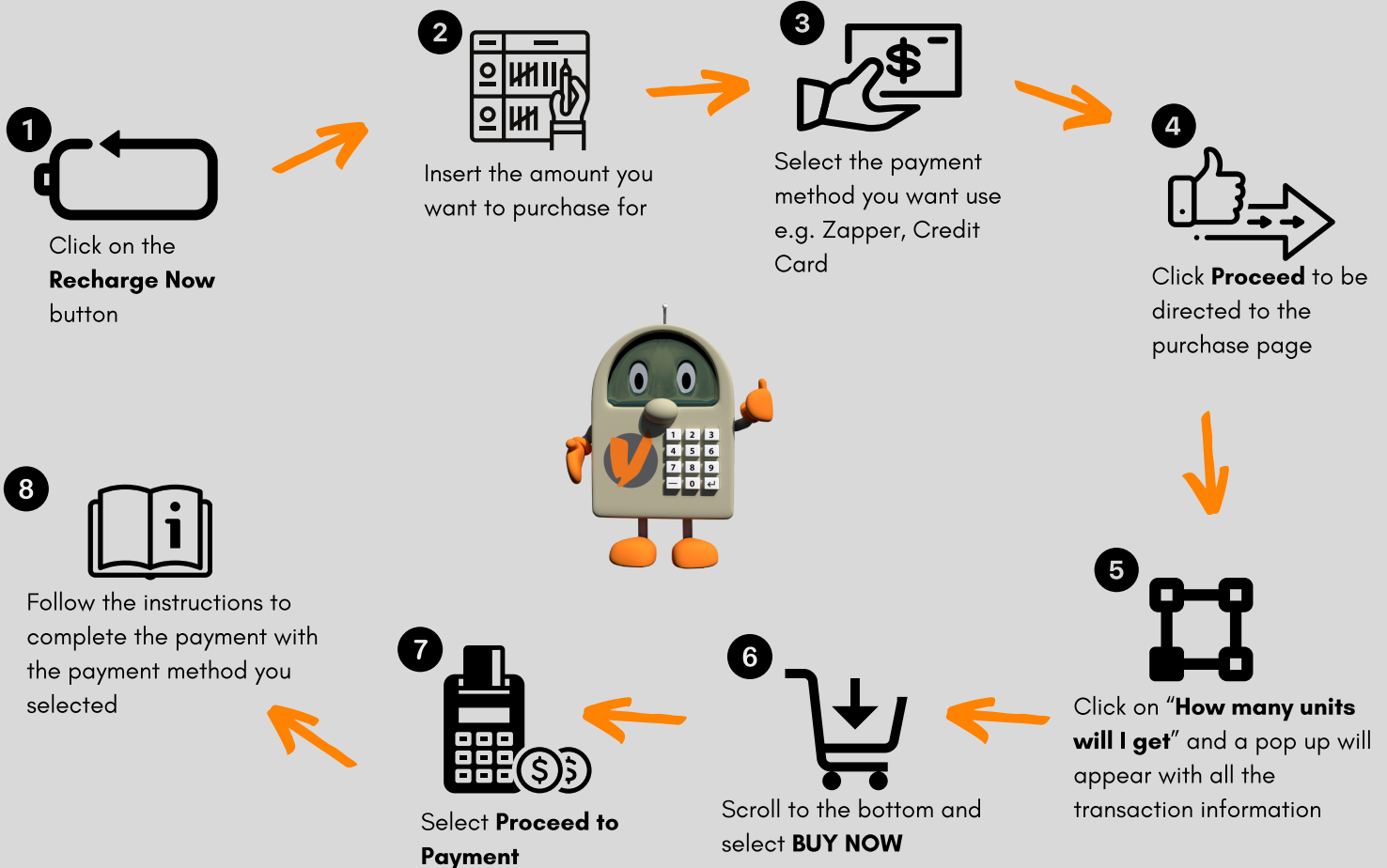## How to register on the netVendor Mobile App

Register as a new user
- Go to mobi.netvendor.co.za
- Register with your email address and cellphone number
- Insert your meter number and give it a name e.g. electricity meter
- Click **Lets Go!**

Already a registered user?
- If you have previously registered on the new Mobile App (e.g. if you change devices or uninstalled the app), select **Already Registered? Login**
- Insert your email address or cellphone number and click **Lets Go!**

Help Desk Hours: Mon - Fri: 8am to 8pm **Sat**: 8am to 12pm
After hour support available. Visit www.netvendor.co.za and send a message on the Facebook pop-up

031 109 1009   info@netvendor.co.za   www.netvendor.co.za

How to purchase on the netVendor Mobile App

1
Click on the **Recharge Now** button

2
Insert the amount you want to purchase for

3
Select the payment method you want use e.g. Zapper, Credit Card

4
Click **Proceed** to be directed to the purchase page

5
Click on "**How many units will I get**" and a pop up will appear with all the transaction information

6
Scroll to the bottom and select **BUY NOW**

7
Select **Proceed to Payment**

8
Follow the instructions to complete the payment with the payment method you selected

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Get the **netVendor Mobile App** at mobi.netvendor.co.za

netVendor Pty (Ltd)
Unit 13, Heritage House
20 Old Main Road, Hillcrest
3610
Kwazulu- Natal

Office Hours:
Mon – Thurs: 8am – 5pm
Friday: 8am – 3pm

How to add the Mobile App to your home screen

For Android Devices
- Download Google Chrome on your device or go to the Google Chrome browser if it is already installed
- Type in mobi.netvendor.co.za in the URL search bar
- You will be redirected to the Mobile App page and the browser will pop up and ask you to add the "Vendi Portal" to your device's home screen.
- Click on the pop up, at the bottom of the screen, to add the netVendor Mobile App to your home screen

For Apple Devices
- Go to the Safari internet browser on your device
- Type in mobi.netvendor.co.za in the URL search bar
- You will be redirected to the Mobile App page. You will need to click on the icon, then click on "**more...**" and select "**Add to home screen**"